

Saint Rose of Lima 2009 Parish Survey Results

In 2009, Saint Rose of Lima undertook a survey of parishioners. It was the first survey in many years, and the first since the restoration of the Parish Pastoral Council. Parishioners were invited to respond to the survey through an internet link. Paper copies of the survey were also made available to those who did not have computer access. Those paper responses were typed into the online database, including the comments.

The survey was open to anyone in the parish high school age and above. As of July 1, 2009, Saint Rose census showed 1450 households, including those who are shut in or in care facilities. The number of those age 16 and above was 2,879. The number of individuals who responded to the survey was 349, giving a response ratio of 12.1%. While that number is relatively small, it did produce 112 pages of comments.

Four members of the Pastoral Council took on the task of compiling and summarizing the responses, each taking on one section of the survey. You may note some differences in style of the summaries in the four sections. For the most part the responses were positive. Comments offer suggestions for staff, ministries, and committees to make improvements in parish life and programs.

Thanks to all who took part in the survey. Know that your comments and concerns are being carefully assessed by staff and parish leaders.

Section One

Questions 1 thru 11: (Survey Demographics)

- 349 people partook in the survey
- 60% who answered were female
- 29% were 45-60 yrs, 30% were 61-75 & 3% were 20-30
- 76% were married
- 47% have children
- 80% go to church every week
- 10:00 mass was the most attended
- 85% have no children in the school now
- 62% had children in the school in the past
- 91% have no children in the Faith Formation
- 31% had children in the Faith formation in the past

12. Overall experience with St. Rose:

- Lots of compliments for Fr. Fitz
- People feel welcomed
- Love for the school
- Some comments about cliquish groups

13. Is St. Rose Accessible:

- Would like handicap bathrooms in church and school

14-16. Is the pastor responsive to their needs:

- Good sermons
- Pastor is friendly/down to earth, welcoming
- Seems over extended

17. Are the Volunteers supported at St. Rose:

- Over 90% agree yes
- Too many barriers from Parish Staff
- Power struggle between St. Rose and staff & volunteers
- Administration not always receptive to volunteers
- Had a hard time volunteering at school
- Need younger people involved in liturgy as lectors

18. How would you describe your involvement in the parish in the last few years:

- 26 comments on older age and health reasons for not being active anymore
- People are glad they joined the choir, and other committees
- Some joined because they were asked and felt welcomed
- Like the new leadership in church and school compared with the past leadership.
- Fr.'s leadership has made our family feel welcomed and his approach has brought us back as members.
- Wish more people would volunteer so I don't get called on so much
- Used to be a lector but did not like dress code
- Don't like the music
- Do not agree the path the parish has been following the last several years
- After children left school, I see less people and feel more alone.
- Too much tension and political correctness
- I am doing more volunteering because of greater encouragement
- Have had more opportunities since being confirmed
- Have found a place in the church where my talents can be used

19. Is there a good balance of activities/programs:

- Would like Bible Study during the day
- Want 7 & 8 grade kids in youth program
- Want more for junior hi group involvement
- Want more activities for seniors
- Would like a young adult group

20. Is there a strong sense of community at St. Rose:

- 88% said yes
- Hard to break into groups of people who already know each other
- Card playing activities would be nice
- More pro-life

21. Is communication about the parish adequate to parishioners:

- 95% good
- Bulletin and Fathers announcements are good
- Report on fundraising activities

22. Are the parish mailings helpful:

- 91% yes
- Send out envelopes every 3 months
- Better communication in mailings about financial and endowment information

23. Is the St. Rose website helpful:

- 69% say yes
- Would like CCW, Men's Club on there
- School athletic calendar does not include changes in location and the start time for games, survey is a good example.

24. Do newcomers feel welcome:

- 66% say yes
- Hard for those without children to get to know people
- Father welcomes us very well
- Seasoned families took new ones under their wings
- No enough going on after church to bond with people

25. Overall what do you like about St. Rose:

- Sense of community
- Love the mass and the great music ministry
- Love the school
- Fr. Fitz' smile and voice
- Adoration chapel
- Fathers singing
- 8:00 mass
- The choir
- Fathers homilies
- The music ministry
- Mass schedule
- Church sanctuary
- The pastor
- I feel welcomed

Section Two

This section of the survey covers dislikes of St. Rose Parish, overall liturgy, overall Faith Formation, and likes of Youth Ministry. Overall our parish and liturgy our rated agreeable. Our liturgy is seen as joyful, comforting, and pertinent. Areas for parish improvement seem to be late Mass start/finish, seeming unfriendly to new parishioners, and for the elderly and physically challenged, difficult to navigate facilities. Our music program garnered many of the comments. Our music program is considered tops, however it generated many requests for a less musical Mass option. Although many respondents have no school age children, responses to faith formation and youth ministry stressed its importance to our parish and the successful way they are run. Adult programs were positive with the exception of times offered.

26. In general what do you like least about St. Rose Parish?

Most mentioned of 202 responses:

- Late Start, late finish
- 'Cliques', not friendly due to: difficult to volunteer, community building events are expensive, no gather space or opportunity, school families vs. non-school
- Choir is too performance oriented, show songs are difficult to sing, and 'sing and response' songs don't allow full participation, pre-church rehearsals are very distracting too hard to pray before church.
- Facilities, parking, bathrooms, whole campus is very difficult for elderly and handicapped (esp. in winter). Especially mentioned were the uneven floors at west parking lot entry into church and the stairs that are EVERYWHERE.

27. Rank aspects of the liturgy experience at St. Rose.

Strongly agree:

- Cantors effective, Eucharistic Ministers reverent, priest helps to celebrate liturgy, homilies relevant, seasonal décor, liturgy guides helpful, I participate by singing, I enjoy the songs chosen, hand bells and instruments enhance liturgy.

Agree:

- Greeters at the door help me feel welcomed, ushers help seating people, altar servers are reverent and attentive, missalettes and hymnals helpful, choir rotation appreciated, children are welcome and integrated into the liturgy, rituals that are integrated into the liturgy (baptism, 1st communion, etc) help me connect to the parish community.

There were no aspects that ranked highest as **disagree** or **strongly disagree**.

Summary of 136 responses:

- More mass options: one silent (no music or baptisms etc.), one middle (music, no baptism etc.), and one with music and all celebrations.
- Start on time.
- More community participation in songs and the Passion—less response songs.
- Although liturgy guides were ranked as strongly helpful, there are many requests to save money and paper by using missalettes and Gather books, posting song numbers or using a projector.
- Sing more classics and sing more contemporary were almost even, but show tunes are too hard to sing and become performance verses participation.
- More youth involvement in almost every area of the liturgy.

One comment was a very good summary of this question. "I think that sometimes there is too much singing and that adds the length of the Mass. We should consider offering a quiet mass with no singing like 8am and make the 10am the high Mass and 4:30pm in between. Also some of the cantors are not easy to sing with. We should be careful the Mass doesn't become too much like a concert. Mass should start on time and end on time. Also, Fr. Fitz should keep his homilies short and to the point. He is an excellent homilist. He makes his point too many times and it becomes less effective the more he tries to make it. Less is more; you want to keep people wanting to come back next week. Perhaps it would be possible to recruit and encourage more young people to the liturgical ministries.

28. What do you like the most about liturgy at Saint Rose Parish?

Summary of 203 responses.

- Homilies
- Choir and music
- Fr. Fitz's joyful enthusiastic singing and celebrating
- Liturgy is joyful and orthodox

This question had those strong points but the overwhelming feeling was that our liturgy is joyful, comforting and pertinent.

29. What do you like least about liturgies at St. Rose Parish?

Summary of 183 responses.

- Late start and late end
- Too much performance music
- Pre-Mass choir practice
- Some dramatic lectors
- No time for quiet reflection / prayer
- Too many response songs
- Communion takes too long because of elaborate distribution to the ministers.
- Altar servers could wear nicer shoes, show up when they are scheduled, and not look bored or tired.

30. Religious Education Programs at St. Rose (child thru adult) are important.

- 57.9% strongly agree and 41.5% agree (99.4%).

Summary of 20 comments:

- Adults liked Fr. Tom and Fr. Byron
- Adult times and days are difficult to participate, suggested Sundays and afternoons
- For working people later evening.

31. The atmosphere and content within the Religious Education programs are conducive to the spiritual, intellectual, and social development of students in Preschool to Confirmation:

284 answers to this question.

"Does Not Apply" was the largest answer:

- Pre-k - 59.8%
- Grades 1-8 - 56.7%
- Confirmation - 56.7%

The next highest % response for all three was "agree". This is probably due to the age of our respondents, out of 56 comments 26 said no children of program age. Summary of 56 comments:

- Very important, too bad they can't get more.
- Religious Ed is different than what is taught at Catholic school
- Staff does a great job.
- Confirmation has a 'this is your choice aspect' that made it appealing to the teens.
- Split between wanting kids confirmed younger and wanting them to be older.

Interesting comment:

"Preschool religion and the now collapsed MMO (Mom's Morning Out) program are great feeders to our school and parish. There needs to be some way for the new or young families to be in touch with other families at St. Rose. Most families who went to MMO ended up at this parish and school because of the mentoring they received at MMO. (We did.) This is the first year MMO hasn't been in existence and I question, are numbers down for Sunday school or day school?"

32. Best day for Religious Ed Classes.

- Families with children in Religious Ed 1-8 preferred Wednesday night classes by 88.9%

33. Best time for Religious Ed Classes

- Religious Ed families equally preferred 6-7pm or 6:30-7:30 pm (45.7%) as the time for those classes

34. Do you have school age children, not attending Saint Rose School, who attend Religious Ed?

- “No”=88.4%.

Summary of 52 comments:

- Either no children that age or they are at Catholic Schools

35. Youth ministry is relevant to my or my child’s life.

- 61.3% “Does Not Apply” (due to age of responders)
- 18.6% strongly agree
- 14.1% agree.

Summary of 30 comments:

- Kids are interested. They are either involved or want to be.
- Parish wants to see more of the youth involved in mass and other activities.
- Very excited about Zach.

36. Youth ministry is valuable and intellectual opportunity for St. Rose teens.

- 40.3% strongly agree
- 27.3% agree.

Summary of 13 comments:

- Important group to keep involved. They have been ignored for quite awhile.
- Many responses from older parishioners w/o children in this age group, said that we cannot afford to lose our youth ministry. It is what will keep our church going.
- Youth ministry will help youth stay founded in their Catholic faith by making meaningful for them.

#37. In general what do you like most about St. Rose Youth ministry?

Summary of 95 responses:

- Zach Rawson!!!!
- Zach has created a group that younger kids look up to. Our current pre-teens are already excited to join.
- Mission trip
- Zach’s inviting and never condescending.
- Zach’s knowledge and the way he shares it.
- Service opportunities done with group
- Parish likes hearing about what they do but want to hear more!
- More involved in Mass.

This is the only area in our parish that people were happy about fundraising.

Section Three

This portion of the Survey relates to Youth Ministry, Adult Education, St. Rose Parish School and the campus buildings, grounds and facilities. In reviewing the responses it is very apparent that the parishioners are passionate about their love and commitment to the future and growth of St. Rose and all it has to offer. The common thread in all areas was a need to continue to build upon the strong foundation that we have established and to work on those things which afford the greatest opportunities to include more people at all levels of Parish Community life.

38. In General what do you like least about Saint Rose Youth Ministry?

- Program is still in development because we were without a program for quite a while.
- Not enough youth involved.
- Does not start in early enough grades.
- Not enough social events

39. What additional opportunities would you like to see offered in the Youth Ministry Program.

- More programs and activities i.e.: service activities, chastity training, bible study, Sunday PM Mass, social events.
- Dedicated, permanent, and equipped space for Youth Program use.

40. Participation in adult education offerings helps me to better integrate my Faith into my daily life.

- 16.4% (49) Strongly agree
- 38.3%(114) Agree
- 5.0%(15) Disagree
- 0.7%(2) Strongly Disagree
- 39.6%(118) NA.

Comments

- Have not participated in Adult offerings.
- Programs I have participated in have been wonderful.
- Want more offerings during day times and on alternate days of the week.

41. The following adult education offerings at Saint Rose have been beneficial to me.

Parish Mission

- 26.5% Strongly Agree (71)
- 28.4% Agree (76)
- 3.4% Disagree (9)
- 1.1% Strongly Disagree (3)
- 40.7% Does Not Apply (109)

Evangelization Small Groups

- 15.2% Strongly Agree (39)
- 16.3% Agree (42)
- 6.2% Disagree (16)
- 2.3% Strongly Disagree (6)
- 59.9% Does Not Apply (154)

Annual Winter Scripture Series

- 13.1% Strongly Agree (33)
- 17.9% Agree (45)
- 4.0% Disagree (10)
- 1.6% Disagree (4)
- 63.3% Does Not Apply 159

Presentation on the Mass.

- 19.0% Strongly Agree (47)
- 21.0% Agree (52)
- 2.8% Disagree (7)
- 1.2% Strongly Disagree (3)
- 56% Does Not Apply (139)

Of the above, the largest percent was of those who have not attended an adult education program. After that, the Parish Mission got the highest rating.

Most comments were about why they have not attended.

Other comments affirmed that these were great programs.

42. I am satisfied with the variety of programs offered for adults in our parish.

- 16.3 %(48) Strongly Agree
- 72.9%(215)Agree
- 8.8%(26) Disagree
- 2.0% (6) strongly Disagree.

Comments Include the need more offerings, i.e.: Bible Studies, Retreats, Prayer, Scripture Series, Substance Abuse, Senior related Topics and 1 day programs.

43. The best time for me to attend adult education Programs is:

- 29.4% (65) Weekdays
- 64.3% (142) Weeknights
- 9.0% (20) Saturday
- 11.8% (26) Sunday
- 128 did not respond to this question

I would attend more adult programs if.....63 comments were recorded. The majority are summarized as

- If my time and schedule permitted
- There was more variety of topics that interested me. I.e.: singles issues, senior issues, and spiritual issues.
- If they were more accessible to people with Physical disabilities.

44. What do you like the most about the Faith Formation Programs here at Saint Rose?

56 responses were recorded. 293 did not answer this question.

- Have no opinion or not familiar.
- The variety and quality of the programs.
- The Staff is committed and knowledgeable.
- Gives us opportunity to give thought, inspiration and/or a voice to our faith.

45. What do you like the least about the Faith Programs here at Saint Rose?

312 did not respond to this question. 37 responses were recorded, summarized as

- No opinion or have not attended.
- Schedule does not work for me.

46. Saint Rose Catholic School is an important element of our parish and community.

- 64.9%(203) Strongly Agree
- 33.2%(104) Agree
- 1.6%(5) Disagree
- 0.3%(1) Strongly Disagree
- 36 Did not answer

Comments included

It is the future of our faith and the life line of our Parish.

It has a value to our community and public image.

It has been a valuable experience for those who have attended the school.

47. Saint Rose School has met the educational needs of my family.

- 31.6%(97) Strongly agree
- 19.2%(59) Agree
- 2.6%(8) Disagree
- 1.0%(3) Strongly Disagree
- 45.6%(140) Does Not Apply
- 42 Did not answer.

Comments included:

Great education for children. They are well prepared for the future.

Need more effective programs in math, science and language especially in the Middle School grades.

Disappointed in program reductions. ie: Music, Spanish.

48. Saint Rose School has met the spiritual needs of my family.

- 30.5% (94) Strongly Agree
- 29.9% (92) Agree
- 1.9% (6) Disagree
- 0.3% (1) Strongly disagrees
- 37.3% (115) Does Not Apply
- 41 Did not answer

Comments included:

Even after attending, my children no longer are practicing Catholics.

I do not have children in the School.

49. Do you have school age children who attend Saint Rose School?

- 20.6% (50) Yes
- 79.4% (193) No
- 106 Did not answer

If no, why not?

Do not have school age children

My children did attend Saint Rose School

Public school offers more diverse opportunities (4)

Had a poor middle school experience at St. Rose (3)

50. What do you like the most about the School Program at Saint Rose:

- High standard in education and emphasis on faith.
- Principal and Faculty
- No opinion or do not know
- Small class sizes.

51. What do you like least about the School Program at Saint Rose:

- Don't know or have no opinion
- Math in Jr. high is substandard (4)
- Too expensive or non-parishioner tuition is prohibitive (5)
- Too small, need to increase enrollment (4)
- Need to reinstate music and Spanish classes (6) (4)

52. The physical appearance of the parish buildings is appealing:

- 30.6% (100) Strongly agree
- 67.3% (220) Agree
- 2.1%(7) Disagree
- 0.0% (0) Strongly disagree.

Most frequent comment: The outside of the Church is unsightly. Needs to be cleaned.

53. The facilities are clean and well maintained.

- 53.8% (178) Strongly Agree
- 45.0% (149) Agree
- 1.2%(4) Disagree
- 0.0% (0) Strongly disagree

Comments included:

- The outside of the Church needs cleaning
- The custodians do a great job.
- Some of the sidewalks are in need of repair.

54. The physical qualities of the church are conducive to prayer and active participation in the liturgy.

- 47.1% (155) Strongly Agree
- 50.8% (167) Agree
- 1.5% (5) Disagree
- 0.6% (2) Strongly Disagree

Comments include:

- The Church is both beautiful and conducive to participation in the liturgy.
- It is difficult to hear in some areas of the Church.

55. The physical structure and layout of the parish facilities are conducive to holding programs and events.

- 21.2% (67) Strongly agree
- 63.0% (199) Agree
- 13.6% (43) Disagree
- 2.2% (7) Strongly disagree.

Comments include:

- Need larger gathering, meeting and program space at Church
- Need all areas to be senior and Handicapped accessible.

56. What do you like the most about the facilities at Saint Rose?

- The circular layout of the Church is very conducive to sight and participation in the Mass.
- The facilities are clean and well maintained .
- The decoration of the Church, both inside and outside.
- The stained glass windows are beautiful
- The accessibility for all to the Church.

Section Four - SUMMARY

Facilities

- Areas not handicapped accessible.
- Not enough bathrooms in church.
- Inadequate community room

Ministries - High percentage of respondents did not use the ministries.

- Mainly positive responses from those using the ministries.
- Good range of services – could use one for divorced members.
- Better services for the home bound members.

Finance

- Fund raisers too close together.
- Budget process doesn't seem clear and open.
- Capital campaign would be supported when economy improves.

Comments

- Lots of praise and thanks to the staff and volunteers.
- Publish minutes from the various committees and results of this survey.

57. What do you like least about the facilities at St. Rose

- No community room, funeral luncheon not adequate.
- Adoration chapel in separate building and not handicapped accessible
- Limited bathrooms (most unaware there is more than one in the church).
- School not handicapped accessible.

58. St. Rose Pastoral Ministries support those facing difficult life situations.

- Strongly Agree: 24.6% (79)
- Agree: 40.8% (131)
- Disagree: 0.9.% (3)
- Strongly Disagree: 0.3% (1)
- Don't know: 33.3% (107)

All comments were positive, especially about Marie and Connie.

59. Saint Rose Pastoral Ministries help sick or aging members stay connected to the parish.

- Strongly Agree: 28.9% (93)
- Agree: 39.1% (126)
- Disagree: 1.6% (5)
- Strongly Disagree: 0% (0)

Comments included:

- Good for those in nursing homes.
- Communion Service monthly.
- However, Rose Pointe only has Mass every other month.
- Disconnect to the older members still in there homes.

60. The following Pastoral Ministries are important to the people of the parish.

	<u>Strongly Agree</u>	<u>Agree</u>	<u>Disagree</u>	<u>Strong Disagree</u>	<u>N/A</u>
• Card ministry	32.0% (93)	39.5% (115)	0.7% (2)	0%	27.8%
• Funeral/Grief	67.3% (208)	25.6% (79)	0%	0%	7.1%
• Visitors To Hospitals, Care Centers, Homes	53.1% (163)	35.2% (108)	0.3% (1)	0%	11.4%
• Prayer Service/Mass At Care Centers & Senior Buildings	50.5% (152)	34.2% (103)	0.7% (2)	0%	14.6%
• Parish Nurse	43.1% (128)	35.7% (106)	2.7% (8)	1.0% (3)	17.5%
• Fall Anointing Mass	41.8% (125)	41.5% (124)	1.0%(3)	0.3% (1)	15.4%
• Prayer Ministry (Prayer Line, Prayer Shawl)	44.6% (133)	32.6% (97)	2.0% (6)	0%	20.8%
• Welcoming Night For New Parishioners	48.8% (146)	35.8% (107)	1.0% (3)	0%	14.4%

Comments include

- Don't hear about these services enough
- Additional Anointing mass
- Grief support group meetings
- Ministry for young people.
- Welcoming night should include tour of buildings.

61. There is a need for a Separated and Divorced Ministry at Saint Rose

- Strongly Agree: 21.4% (51)
- Agree: 73.1 (174)
- Disagree: 4.2% (10)
- Strongly Disagree 1.3% (3)
- Did not answer: 111

Comments ranged from

- This would be a good support for these folks and they can feel very alone, to...
- Wish it had been here when I needed it, to...
- Perhaps with another parish or region or with the Archdiocese, to...
- Didn't know there was a need, to...
- Why would we need this.

62. What do you find most helpful about Pastoral Ministry at Saint Rose

The 77 responses included:

- That we have it, range of options, positive attitudes.
- Visitations
- Funeral assistance, luncheons
- Numerous compliments for Marie and Connie.

63. What do you find least helpful about the Pastoral Ministry at Saint Rose.

The 30 responses included:

- Initiation of programs good but follow through sometimes lacking
- Don't hear about them enough.
- Young people not involved.
- Haven't had to use them

64. I financially support Saint Rose Parish to the best of my ability

- Yes: 97.0% (318)
- No: 3.0% (10)
- No Answer: 21

The 21 comments included:

- Fund raising projects too close together.
- Select few who control where the money is going.
- Like that Father Fitz doesn't beg or make people feel guilty.

65. Saint Rose keeps parishioners well informed about parish finances.

- Strongly Agree: 36.6% (120)
- Agree: 54.6% (179)
- Disagree: 7.0% (23)
- Strongly Disagree: 1.8% (6)
- Did Not Answer: 21

The 23 comments included:

- Would like to see year-to-date figures as well as the weekly and monthly figures.
- Budget process is not clear.
- How could so much be cut when needed.
- Annual report with a better breakdown of where the expenses are.

66. Saint Rose does a good job of managing its financial resources.

- 28.8% (86) Strongly Agree
- 64.2% (192) Agree
- 6.0% (18) Disagree
- 1.0% (3) Strongly Disagree
- 50 Did Not Answer

The 41 comments included:

- Don't know!
- It seemed to easy to cut \$52,000, was impressed with how the staff worked together to cut the budget.
- Could we get more professional volunteers for projects.
- Amount spent between the school and church is not balanced.

67. I would support a capital campaign to make improvements and/or additions to the parish facilities.

- Strongly Agree: 10.8% (31)
- Agree: 63.1% (181)
- Disagree: 21.3% (61)
- Strongly Disagree 4.9% (14)
- Did Not Answer: 62

The 62 comments included:

- Only after the economy gets better and depends on the project. (Numerous times)
- I am unemployed.
- I am on a fixed income.
- Would have to be the right priority, like a gathering space,
- Concern about the cost of the new sign (also mentioned in questions about finances).

68. The following parish governance committees are effective.

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Know
Pastoral Council	24.8% (73)	43.2% (127)	0.7% (2)	1.0% (3)	30.8% (89)
Finance	26.3% (78)	41.4% (122)	2.4% (7)	1.0% (3)	29.3% (87)
School Advisory	22.8% (67)	36.4% (107)	0.7% (2)	1.0% (3)	39.1% (115)
Faith Formation	18.0% (53)	39.5% (116)	1.7% (5)	0.3% (1)	40.5% (119)
Liturgy	24.5% (75)	41.0% (121)	2.4% (7)	1.0% (3)	30.2% (89)
Christian Service	16.7 (49)	32.0% (94)	1.0% (3)	0%	50.3% (148)
Facilities	19.5% (57)	35.5 (104)	3.1% (9)	1.4% (4)	40.6% (119)
Health Advisory	15.0% (44)	34.4% (101)	1.7% (5)	0%	49.0% (144)
Parish Life	15.0% (43)	30.7% (88)	1.7% (5)	0%	52.6% (151)
Investment	15.6% (45)	30.7% (88)	1.0% (3)	1.0% (3)	52.1% (150)

Did Not Answer: 49

69. Thank you for participating in our parish survey. If you have any additional comments or suggestions, please offer them here.

On this question, 262 Did not respond and 87 comments were offered. Those that were repeated a number of times include:

- Survey good idea, too long, publish results
- Thank you to staff and volunteers, lots of praise
- Perpetual Adoration not included in the survey
- Parish doesn't know what the committee's do or their decisions. Publish minutes.
- Start Mass on time.
- The school has too much say on the budget.
- Monthly envelopes instead of weekly
- Too may committees

There were various individual complaints or suggestions that were not repeated elsewhere.

Once again, the Pastoral Council, Committees, and Parish Staff wish to thank all who participated in this survey. Although only a sampling of the comments are included in this summary of results, please know that all concerns are taken seriously.